



BSI Academy courses and qualifications

2026 Guide

Middle East Region



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This guide is interactive!

Click on key words, courses and buttons to learn more.



Get in touch: bsi.me@bsigroup.com



Welcome

At BSI, we help you build skills that create value for your organization and accelerate your career growth.

Our training courses spanning Digital Trust, Health & Safety, Quality Management, Sustainability, and more are available in-person, online, or on-demand, and lead to globally recognized BSI Qualifications.

In 2026, we're expanding our regional offering to give you even more choice. Our expert tutors bring each subject to life, supported by regularly updated materials that ensure quality and relevance. We also leverage the latest learning technologies to deliver training that's flexible, engaging, and effective.

We keep you ahead by sharing updates on evolving standards and delivering training that builds your expertise empowering you and your organisation to achieve greater results.

We look forward to supporting your learning journey.

Chris Wright

EMEA Training Director, BSI Academy



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What's new?

New and updated:

- [Bite-sized eLearning on your LMS](#)
- [Classroom training in Dubai, Abu Dhabi, Doha, and Riyadh](#)
- [Course delivery in Arabic](#)
- [ISO 19650 Building Information Modelling](#)
- [Expanded AI course portfolio](#)
- [Qualification expansion](#)
- [ESG training](#)

Popular courses:

- [Combined ISO 9001, ISO 14001 and ISO 45001 Internal Auditor](#)
- [ISO 9001 Internal Auditor](#)
- [CQI and IRCA Certified ISO 9001 Lead Auditor \(17955\)](#)
- [ISO/IEC 27001 Lead Auditor](#)
- [ISO/IEC 42001 Lead Implementer](#)
- [ISO/IEC 42001 AI Lead Auditor](#)
- [ISO 45001 Internal Auditor](#)
- [ISO 45001 Lead Auditor](#)
- [ISO 13485 Lead Auditor](#)



Click the courses to learn more

450+
courses

185,000+
learners

9.4/10
tutor rating

Why choose the BSI Academy?

10 reasons

When choosing your learning partner, it's important to consider content quality, expertise, experience, flexibility, impact and value.

We aim to exceed all of these and more.



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- 1 From the source:** As the UK national standards body, we've helped shape top ISO standards.
- 2 By Royal Charter:** Our profits are re-invested, so we can continue to innovate and write new standards that positively impact society.
- 3 Expert-led learning:** Our experienced team keeps courses up to date with the latest global trends and industry developments.
- 4 Trusted partner:** We're a trusted brand for expertise. Materials are developed and updated by experts, ensuring the highest quality.
- 5 Best-in-class tutors:** Access inspirational learning that brings the subject to life, increasing knowledge retention and application.
- 6 Flexible learning:** Whether you prefer learning in-person, online, on-demand or blended – we can help.
- 7 Learning for every level:** From top-level management to the wider workforce, we're with you every step of the way.
- 8 BSI Qualifications:** Grow and validate competency, supporting career goals, and helping you achieve your objectives.
- 9 Access to standards and resources:** All learners gain access to free eLearning, webinars, standards, and more via our Academy Portal.
- 10 Focused on sustainability:** We're committed to achieving an ambitious Net Zero 2030 target in our own operations.

Try a **FREE** BSI ISO eLearning course

Whether you're looking to learn more about a new standard or you're new to the world of standards altogether, we can help.

Experience our high-quality training and learn the essentials of key ISO standards today.



Get in touch: bsi.me@bsigroup.com

Choose from a range of free courses to enhance your knowledge of ISO standards, including:

- ISO 9001 Quality Management
- ISO/IEC 42001 Artificial Intelligence
- ISO 45001 Health and Safety
- ISO/IEC 27001 Information Security
- ISO 22301 Business Continuity
- ISO 14001 Environmental Management

[Get instant access](#) >

Flexible learning, trusted expertise

People learn in different ways, so we've devised a range of delivery formats to suit all needs.

Whether you prefer learning at your own pace through distance learning or enjoy the challenge and interaction in classroom-based learning – we can provide a format that works for you.

In 2025, we achieved **NPS score of 75** a testament to the high-quality learning experience we provide across a variety of delivery methods.

Live online training

Learn from the comfort of your home or a quiet space, for convenience

Classroom-based training

Convenient locations and dates, in-person with like-minded learners



On-demand eLearning

Self-paced, online, available 24/7 – for complete flexibility

In-house training

In-person or online to suit your organization's needs



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Validate skills with a BSI Qualification

As the creator of the world's leading standards, we offer a comprehensive suite of carefully-assessed qualifications to help you develop expertise to the highest level.

Available across three levels, from practitioner to certified professional, you can progressively refine your skills.

Practitioner

Show you have a detailed understanding of a given topic or standard.



Professional

Provide more value by adding improvement initiatives, tools and techniques to your skillset.



Certified Professional

Prove your qualified skills are up-to-date and in practice by having your qualification certified.



BSI Qualifications are available for:

- Quality Management ISO 9001
- Artificial Intelligence ISO/IEC 42001
- Business Continuity ISO 22301
- Energy Management ISO 50001
- Environmental Management ISO 14001
- Information Security ISO/IEC 27001
- Service Management ISO/IEC 20000-1
- Greenhouse Gases (GHGs)
- Health & Safety ISO 45001
- Medical Devices ISO 13485
- IVDR and MDR
- Lean Six Sigma
- BIM ISO 19650
- Food Safety



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The benefits of Qualifications



Validate your skills and experience

Our qualifications build on existing skills and recognise experience to increase or validate your expertise.

Build your transferrable skills and become more resilient

Qualifications underpin the development of transferable skills such as report writing, communication, questioning skills, problem solving.

Demonstrate your initiative and commitment to self-development in your job role

Achieving a qualification demonstrates professionalism, supports career growth, and equips you with skills that drive motivation, retention, and positive change within your organization.

Build your confidence in applying standards in real-world settings

The learning and achievements gained during a BSI qualification will increase your confidence in your job role and have a positive impact on the work you produce.

Achieve a globally recognised Mark of Trust upon completing your qualification

BSI is recognised globally as one of the most experienced independent assessors of best practice. Once you earn a prestigious BSI Mark of Trust, you can use it on your business card, social media and CV, showcasing your new skills and expertise with our name next to yours.



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Stay Ahead ISO 9001 & ISO 14001 Transition Training

ISO 9001 and ISO 14001 - two of the world's most widely used management system standards - are both being updated for 2026, with new editions designed to strengthen leadership, culture and sustainability.

Wherever you are on your certification journey, our transition training helps you understand the key changes and apply them with confidence.

ISO 9001:2026

The Final Draft International Standard (FDIS) is published ahead of a 2026 release. It brings a sharper focus on quality culture, ethical leadership and opportunity-based planning, plus a brand-new Annex A for added clarity.

ISO 14001:2026

Published in April 2026 and available now. The new edition strengthens leadership accountability across all roles, introduces life cycle thinking into your EMS scope, and sharpens how emergency situations are identified and managed.

Ready to transition? Contact a BSI expert today to book your ISO 9001 or ISO 14001 transition training

bsi.me@bsigroup.com | [Send us an enquiry](#)



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Digital trust and information resilience

Protecting information and creating digital trust for customers and your supply chain is increasingly important. Organizations need to ensure they secure personal data and commercially sensitive information from business risk and vulnerabilities.

With our range of digital trust courses and qualifications, we can help you gain the knowledge and skills needed to build resilience around your information security management.



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Popular

Information security ISO/IEC 27001

ISO 27001 helps you implement a robust approach to managing information security.

NEW!

Artificial Intelligence ISO 42001

Navigate the complex and rapidly evolving landscape of AI regulation.

Cybersecurity

Gain the knowledge and skills needed to build resilience around information security and data management with accredited courses.

Popular

Privacy and data protection

Be best prepared to protect personal information and become a recognized privacy professional.

Cloud security

Manage cloud security risk, from cloud control implementation and auditing techniques to defining roles and responsibilities for data.

Building Information Modelling (BIM)

Whether you're an owner, design consultant, main contractor, sub-contractor, or project manager, our courses will help you to understand the opportunities that collaboration brings within a digital environment.

Business continuity ISO 22301

Identify potential threats, evaluate their impact and develop capability to minimize disruption.

NEW!

Introduction to AI in the Workplace

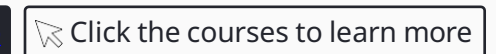
Build foundational awareness of AI, its types, and why it matters in your role.

NEW!

Using AI effectively in your role

Discover practical AI tools and how they can enhance your daily tasks and performance.

Earn a BSI Qualification, validating your expertise.
Available for information security, AI and BIM.



Digital trust and information resilience schedule

INFORMATION SECURITY	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO/IEC 27001:2022 Requirements On-Demand</u>	1	E-Learning						
<u>ISO 27002:2022 Implementing the Changes On-Demand</u>	1	E-Learning						
<u>ISO 27001:2022 Requirements</u>	1	Live online				5		
<u>ISO 27001:2022 Implementation</u>	2	Live online				6-7		
<u>ISO 27001:2022 Internal Auditor</u>	2	Live online				8-9		
<u>ISO 27001:2022 Lead Implementer</u>	5	Live online				12-16		
<u>CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor Course (PR373)</u>	5	Live online				19-23		
<u>CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor Course (PR373) – Dubai, UAE</u>	5	Classroom		17-21				
<u>CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor Course (PR373) - Abu Dhabi, UAE</u>	5	Classroom					23-27	
<u>CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor Course (PR373) – Doha, Qatar</u>	5	Classroom		30 Aug - 3 Sep				
<u>CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor Course (PR373) - Riyadh, Saudi Arabia</u>	5	Classroom	26-30				29 Nov - 3 Dec	
<u>ISO 27001:2022 Lead Implementer - Dubai, UAE</u>	5	Classroom		10-14				
<u>ISO 27001:2022 Lead Implementer - Abu Dhabi, UAE</u>	5	Classroom					16-20	
<u>ISO 27001:2022 Lead Implementer – Doha, Qatar</u>	5	Classroom		23-27				
<u>ISO 27001:2022 Lead Implementer – Riyadh, Saudi Arabia</u>	5	Classroom	19-23				22-26	



Digital trust and information resilience schedule

CYBERSECURITY AND RISK MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>Certified Information Security Lead Professional</u>	5	Live online			CONTACT BSI			
<u>ISO/IEC 27032:2023 Guidelines For Cybersecurity</u>	2	Live online			CONTACT BSI			
<u>ISO/IEC 27002:2022 Information Security Controls Implementation</u>	2	Live online			CONTACT BSI			
<u>ISO/IEC 27002:2022 Information Security Controls Implementing the Changes</u>	2	Live online			CONTACT BSI			
<u>ISO/IEC 27005:2022 Information Security Risk Management</u>	2	Live online			CONTACT BSI			
<u>ISO 27005:2022 Lead Risk Manager</u>	5	Live online			CONTACT BSI			
<u>ISO/IEC 27018:2019 Protecting Personally Identifiable Information (PII) in Public Clouds</u>	1	Live online			CONTACT BSI			
<u>Internet of Things (IoT) Fundamentals</u>	1	Live online			CONTACT BSI			

PRIVACY PROTECTION	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 27701:2025 Requirements</u>	1	Live online					9	
<u>ISO 27701:2025 Implementation</u>	2	Live online					10-11	
<u>ISO 27701:2025 Internal Auditor</u>	1	Live online					12-13	



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Digital trust and information resilience schedule

ARTIFICIAL INTELLIGENCE	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO/IEC 42001:2023 Artificial Intelligence Requirements On-Demand</u>	1	E-Learning						
<u>ISO/IEC 22989:2023 Understanding AI Concepts and Terminology On-demand</u>	1	E-Learning						
<u>ISO/IEC 24029-1:2021 Robustness for neural networks On-Demand</u>	1	E-Learning						
<u>International Artificial Intelligence Driving License (IAIDL) Basic Certification</u>	5	Live online	27-31		Contact BSI			
<u>ISO/IEC 42001:2023 Requirements</u>	1	Live online			7			
<u>ISO/IEC 42001:2023 Implementation</u>	2	Live online			8-9			
<u>ISO/IEC 42001:2023 Internal Auditor</u>	2	Live online			10-11			
<u>ISO/IEC 42001:2023 AI Controls Implementation</u>	1	Live online				5		
<u>ISO/IEC 42001:2023 Lead Implementer</u>	5	Live online			14-18			
<u>ISO/IEC 42001:2023 Lead Implementer – Dubai, UAE</u>	5	Classroom					9-13	
<u>ISO/IEC 42001:2023 Lead Implementer – Riyadh, Saudi Arabia</u>	5	Classroom		9-13				
<u>ISO/IEC 42001:2023 Lead Auditor (Non-IRCA)</u>	5	Live online			21-25			
<u>ISO/IEC 42001:2023 Lead Auditor (Non-IRCA) – Dubai, UAE</u>	5	Classroom	6-10				16-20	
<u>ISO/IEC 42001:2023 Lead Auditor (Non-IRCA) - Riyadh, Saudi Arabia</u>	5	Classroom		16-20				

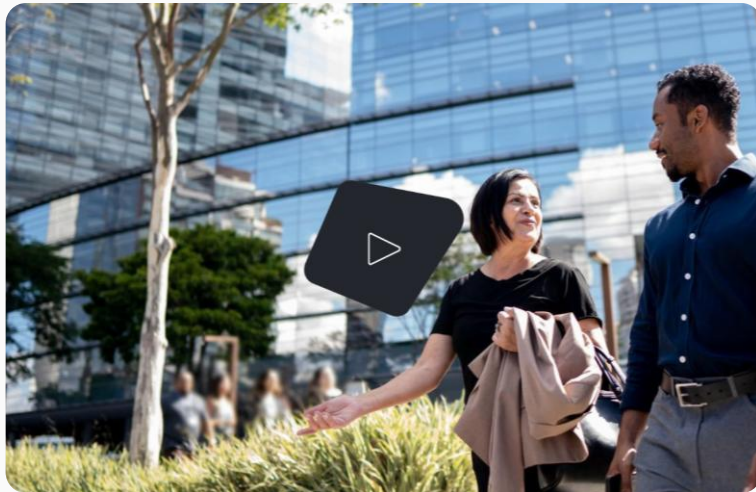


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Sustainability

Creating a sustainable world means overcoming a variety of challenges.

With our courses and qualifications, you can demonstrate that you have the aptitude to help make a difference to issues that are important to your organization.



Get in touch: bsi.me@bsigroup.com

Popular

Environmental management ISO 14001

Drive sustainable growth, stimulate innovation and access to new markets.

Energy management ISO 50001

Establish, implement and maintain an effective Energy Management System.

NEW!

Greenhouse gas (GHGs) ISO 14064

Build the skills needed to deliver against your sustainability goals, with confidence.

Carbon neutrality ISO 14068

Enhance your sustainability credentials and improve organizational resilience.

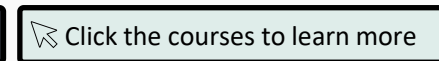
Carbon management in buildings and infrastructure PAS 2080

Enhance your environmental reputation in support of your sustainability goals.

Additional courses include:

- Road to Net Zero
- Climate Change and Management Systems
- UN SDGs
- Social Accountability SA 8000
- Introduction to Sustainability Reporting
- Corporate Sustainability Reporting Directive (CSRD)
- Circular Economy in Organizations

Earn a BSI Qualification that validates your expertise. Available for ISO 14001, ISO 50001, and GHGs.



Sustainability schedule

ENVIRONMENTAL MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 14001:2026 What's Changed?</u>	1	E-Learning						
<u>ISO/FDIS 14001:2026 Environmental Management Systems Transition</u>	1	Live online			Sep 24			Dec 21
<u>Certified Environmental Lead Professional</u>	5	Live online			CONTACT BSI			
<u>ISO 14001:2026 Requirements</u>	1	Live online	5				9	
<u>ISO 14001:2026 Implementation</u>	2	Live online	6-7				10-11	
<u>ISO 14001:2026 Internal Auditor</u>	2	Live online	8-9				12-13	
<u>ISO 14001:2026 Lead Implementer</u>	5	Live online	12-16				16-20	
<u>CQI and IRCA Certified ISO 14001:2026 Lead Auditor</u>	5	Live online	20-24				23-27	
<u>CQI and IRCA Certified ISO 14001:2026 Lead Auditor – Dubai, UAE</u>	5	Classroom			21-25			
<u>CQI and IRCA Certified ISO 14001:2026 Lead Auditor - Abu Dhabi, UAE</u>	5	Classroom						14-18
<u>CQI and IRCA Certified ISO 14001:2026 Lead Auditor – Doha, Qatar</u>	5	Classroom				18-22		
<u>CQI and IRCA Certified ISO 14001:2026 Lead Auditor – Riyadh, Saudi Arabia</u>	5	Classroom			27-1 Oct			



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Sustainability schedule

GREENHOUSE GAS AND EVENT SUSTAINABILITY	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>Road to Net Zero: Terminology & Principles PAS 2060 2014</u>	1	E-Learning						
<u>ISO 14064-1:2018 Requirements On-Demand</u>	1	E-Learning						
<u>ISO 14064-1:2018 Requirements</u>	1	Live online		3				
<u>Carbon Management Planning</u>	2	Live online		4-5				
<u>ISO 14064-3:2019 Greenhouse Gas Verification and Validation</u>	1	Live online		6				
<u>ISO 14067 Quantifying the Carbon Footprints of Products</u>	2	Live online		10-11				
<u>ISO 14068-1:2023 Carbon Neutrality Requirements</u>	1	Live online		12				
<u>ISO 14068-1:2023 Climate Change Management - Carbon Neutrality</u>	2	Live online		13-14				
<u>ISO 20121:2024 Requirements</u>	1	Live online			7			
<u>ISO 20121:2024 Implementation</u>	2	Live online			8-9			
<u>ISO 20121:2024 Internal Auditor</u>	1	Live online			10			
<u>ISO 14064-1:2018 Requirements - Dubai, UAE</u>	1	Classroom					9	
<u>Carbon Management Planning - Dubai, UAE</u>	2	Classroom					10-11	

SOCIAL RESPONSIBILITY MANAGEMENT SYSTEMS	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 26000:2010 Requirements</u>	1	Live online			CONTACT BSI			
<u>ISO 26000:2010 Implementation</u>	2	Live online			CONTACT BSI			
<u>ISO 26000:2010 Internal Auditor</u>	2	Live online			CONTACT BSI			
<u>ISO 26000:2010 Lead Auditor (Non-IRCA)</u>	5	Live online			CONTACT BSI			

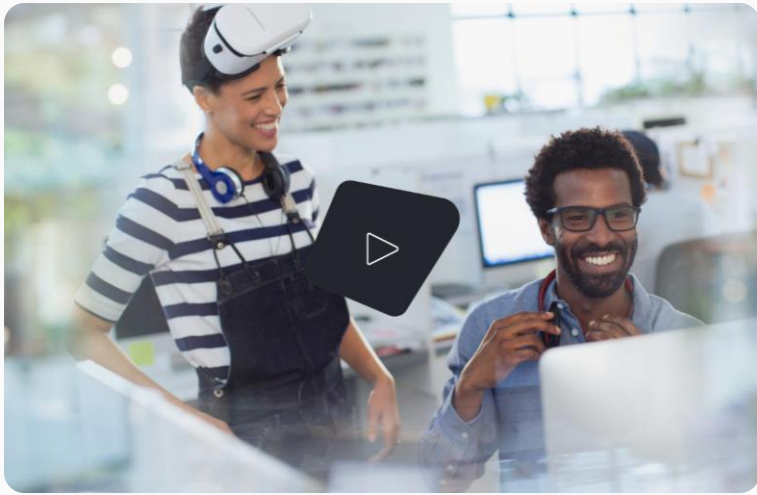


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Health, safety and well-being

Whatever the size or nature of your organization, quality occupational health and safety training is vital to success.

We can support you with courses and qualifications to help build the confidence and competencies to minimize occupational and health risks to all stakeholders.



Popular

Health and safety ISO 45001

Gain the confidence and competencies to mitigate occupational and health risks to all stakeholders.

Psychological health and safety ISO 45003

Manage psychosocial risk across your organization as part of your occupational health and safety system.

FREE!

Menstruation, menstrual health and menopause in the workplace BS 30416

Create a more inclusive and supportive workplace regardless of menstrual or menopausal status.

Equality and Diversity Awareness

Apply principles of equality and diversity at work, aligned with ISO 30415 and PAS 1948.

Earn a BSI ISO 45001 Qualification that validates skills and expertise.



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Watch video



Click the courses to learn more

Health, safety and well-being schedule

HEALTH AND SAFETY	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 45001 Requirements on-demand</u>	1	E-Learning						
<u>Certified HSE Lead Professional</u>	5	Live online						
<u>ISO 45001:2018 Requirements</u>	1	Live online	12					7
<u>ISO 45001:2018 Implementation</u>	2	Live online	13-14					8-9
<u>ISO 45001:2018 Internal Auditor</u>	2	Live online	15-16					10-11
<u>ISO 45001:2018 Lead Implementer</u>	5	Live online	19-23					14-18
<u>CQI and IRCA Certified ISO 45001:2018:2018 Lead Auditor (PR357)</u>	5	Live online	26-30					21-25
<u>ISO 45003:2021 Psychological Health and Safety at Work</u>	1	Live online		9				
<u>CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357) - Dubai, UAE</u>	5	Classroom				19-23		
<u>CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357) - Abu Dhabi, UAE</u>	5	Classroom					23-27	
<u>CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357) - Doha, Qatar</u>	5	Classroom		23-27				
<u>CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357) - Riyadh, Saudi Arabia</u>	5	Classroom	26-30					20-24



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Quality and business excellence

Quality is an ongoing process, requiring continuous improvement that permeates your organization's culture, making quality the culture of your organization.

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through learning in this practice area.

Our courses equip you with the systems, tools and techniques to drive this improvement.



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Popular

Quality management ISO 9001

You can cut costs, boost efficiency and keep customers confident with our ISO 9001 courses.

Updated

Lean Six Sigma

Drive continual improvement and strive towards greater than 99% efficiency. Learn to keep your processes lean and boost customer satisfaction.

Asset management ISO 55001

Learn about how to establish and manage an Asset Management System to improve operating results.

NEW!

Laboratory Quality System ISO/IEC 17025

Explore the implications of ISO/IEC 17025 for the competence of testing and calibration laboratories.

NEW!

ISO 7101 Healthcare Quality Management

Establish a high-quality health system and emphasize a people centred approach.



Additional sector-based quality courses include:

- [ISO 13485 Medical Devices](#)
- [IATF 16949 Automotive](#)
- [AS 9100 Aerospace](#)

Earn a BSI Qualification, validating your expertise.



 [Free eLearning](#)

 [Click the courses to learn more](#)

Quality and business excellence schedule

QUALITY MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 9001:2015 Requirements On-demand</u>	1	E-Learning						
<u>Certified Quality Lead Professional</u>	5	Live online						
<u>ISO/FDIS ISO 9001:2026 Transition</u>	1	Live online			Sep 23			Dec 22
<u>ISO 9001:2015 Requirements</u>	1	Live online	13			11		
<u>ISO 9001:2015 Implementation</u>	2	Live online	14-15			12-13		
<u>ISO 9001:2015 Internal Auditor</u>	2	Live online	16-17			14-15		
<u>ISO 9001:2015 Lead Implementer</u>	5	Live online	20-24			18-22		
<u>CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328)</u>	5	Live online	27-31			25-29		
<u>ISO 9001:2015 Lead Implementer - Dubai, UAE</u>	5	Classroom					16-20	
<u>CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328) - Dubai, UAE</u>	5	Classroom					23-27	
<u>CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328) - Abu Dhabi, UAE</u>	5	Classroom			28 Sep - 2 Oct			
<u>CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328) - Doha, Qatar</u>	5	Classroom					22-26	
<u>CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328) - Riyadh, Saudi Arabia</u>	5	Classroom				25-29		
<u>CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328) - Riyadh, Saudi Arabia - Arabic</u>	5	Classroom	26-30					
ASSET MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 55001:2024 Requirements</u>	1	Live online		3				
<u>ISO 55001:2024 Implementation</u>	2	Live online		4-5				
<u>ISO 55001:2024 Internal Auditor</u>	2	Live online		6-7				
<u>ISO 55001:2024 Lead Auditor (NON-IRCA)</u>	5	Live online		10-14				
<u>ISO 55001:2024 Lead Auditor (Non-IRCA) - Dubai, UAE</u>	5	Classroom					23-27	

Quality and business excellence schedule

FACILITIES MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 41001:2018 Requirements</u>	1	Live online					9	
<u>ISO 41001:2018 Implementation</u>	2	Live online					10-11	
<u>ISO 41001:2018 Internal Auditor</u>	2	Live online					12-13	
<u>ISO 41001:2018 Lead Auditor (Non-IRCA)</u>	5	Live online					16-20	
<u>ISO 41001:2018 Lead Auditor (Non-IRCA) - Dubai, UAE</u>	5	Classroom		31 Aug - 4 Sep				

IT SERVICE MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO/IEC 20000-1:2018 Requirements</u>	1	Live online						6
<u>ISO/IEC 20000-1:2018 Implementation</u>	2	Live online						7-8
<u>ISO/IEC 20000-1:2018 Internal Auditor</u>	2	Live online						9-10
<u>ISO/IEC 20000-1:2018 Lead Implementer</u>	5	Live online						13-17
<u>ISO/IEC 20000-1:2018 Lead Implementer - Dubai, UAE</u>	5	Classroom		10-14				
<u>ISO/IEC 20000-1:2018 Lead Implementer - Riyadh, Saudi Arabia</u>	5	Classroom					8-12	
<u>CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor</u>	5	Live online						20-24
<u>CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor - Dubai, UAE</u>	5	Classroom		17-21				
<u>CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor - Riyadh, Saudi Arabia</u>	5	Classroom					15-19	



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Quality and business excellence schedule

LABORATORY MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO/IEC 17025:2017 Introduction, Implementation and Internal Auditor</u>	5	Live online			14-18			
<u>ISO/IEC 17025:2017 Auditor Team Leader</u>	5	Live online			21-25			
<u>ISO/IEC 17025:2017 Introduction, Implementation and Internal Auditor - Dubai, UAE</u>	5	Classroom						7-11
<u>ISO/IEC 17025:2017 Auditor Team Leader - Dubai, UAE</u>	5	Classroom						14-18

LEAN SIX SIGMA	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>Green Belt Change Manager: Foundations of Leading Organizational Change</u>	2	Classroom		CONTACT BSI				
<u>Lean Six Sigma: Lean Practitioner</u>	3	Live online		CONTACT BSI				
<u>Lean Six Sigma Green Belt: Foundations of Continual Improvement</u>	3	Live online		CONTACT BSI				
<u>Lean Six Sigma White Belt: Introduction to Lead Six Sigma</u>	1	Live online		CONTACT BSI				
<u>Lean Six Sigma Yellow Belt: Structured Problem Solving</u>	1	Live online		CONTACT BSI				

EDUCATIONAL ORGANISATIONAL MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 21001:2018 - Requirements</u>	1	Live online		CONTACT BSI				
<u>ISO 21001:2018 - Implementation</u>	2	Live online		CONTACT BSI				
<u>ISO 21001:2018 - Internal Auditor</u>	2	Live online		CONTACT BSI				
<u>ISO 21001:2018 - Lead Auditor (Non-IRCA)</u>	5	Live online		CONTACT BSI				



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CUSTOMER SATISFACTION	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
ISO 10001:2018 Guidelines for codes of conduct for organizations-Intro and Implementation	1	Live online		CONTACT BSI				
ISO 10002:2018 Guidelines for complaints handling in organizations complaints handling-Intro and Implementation	2	Live online		CONTACT BSI				
ISO 10003:2018 Guidelines for dispute resolution external to organizations-Intro and Implementation	1	Live online		CONTACT BSI				
ISO 10004:2018 Guidelines for monitoring and measuring - Intro and Implementation	2	Live online		CONTACT BSI				

INNOVATION MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 56001:2024 Requirements</u>	1	Live online		3				6
<u>ISO 56001:2024 Implementation</u>	2	Live online		4-5				7-8
<u>ISO 56001:2024 Internal Auditor</u>	2	Live online		6-7				9-10



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Artificial intelligence ISO 42001

Navigate the complex and rapidly evolving landscape of AI regulation.

Popular

Business continuity ISO 22301

Identify potential threats, evaluate their impact and develop capability to minimize disruption.

Risk management ISO 31000

Use ISO 31000 to help most business activities including planning, management operations and communication processes.

Facility management ISO 41001

Learn how your organization can improve FM performance and manage its risks, whilst increasing quality.

Social Accountability SA8000

Learn the fundamentals of SA8000 and how to audit, implement, or manage an SA8000 aligned management system.

General Data Protection Regulation (GDPR)

Be better prepared to review how an organization has implemented the GDPR.

Earn a BSI Qualification, available for ISO 22301, ISO 42001, and more



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Governance, risk and compliance schedule

BUSINESS CONTINUITY MANAGEMENT SYSTEMS	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>Certified Business Continuity Lead Professional</u>	5	Live online	13					
<u>Business Continuity Plans (BCP) Principles and Practices</u>	1	Live online	14					
<u>Business Impact Analysis</u>	1	Live online	15					
<u>ISO 22316:2017 Organizational resilience – Principle and attributes: Awareness</u>	1	Live online				5		
<u>ISO 22301:2019 Requirements</u>	1	Live online				6-7		
<u>ISO 22301:2019 Implementation</u>	2	Live online				8-9		
<u>ISO 22301:2019 Internal Auditor</u>	2	Live online				12-16		
<u>ISO 22301:2019 Lead Implementer</u>	5	Live online		24-28		19-23		
<u>CQI and IRCA Certified ISO 22301:2019 Lead Auditor (PR363)</u>	5	Live online	20-24					7-11
<u>CQI and IRCA Certified ISO 22301:2019 Lead Auditor (PR363) - Dubai, UAE</u>	5	Classroom			21-25			
<u>CQI and IRCA Certified ISO 22301:2019 Lead Auditor (PR363) - Abu Dhabi</u>	5	Classroom					22-26	
<u>CQI and IRCA Certified BCMS ISO 22301:2019 Lead Auditor (PR363) - Doha, Qatar</u>	5	Classroom				18-22		
<u>CQI and IRCA Certified ISO 22301:2019 Lead Auditor (PR363) - Riyadh, Saudi Arabia</u>	5	Classroom	13					
<u>ISO 22301:2019 Lead Implementer - Dubai, UAE</u>	5	Classroom	27-31					14-18
<u>ISO 22301:2019 Lead Implementer - Abu Dhabi</u>	5	Classroom			28 Sep - 2 Oct			
<u>ISO 22301:2019 Lead Implementer - Doha, Qatar</u>	5	Classroom					29 - 3 Dec	
<u>ISO 22301:2019 Lead Implementer - Riyadh, Saudi Arabia</u>	5	Classroom				25-29		



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ISO 31000:2018 RISK MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 31000:2018 Masterclass</u>	5	Live online			CONTACT BSI			
<u>ISO 31000:2018 Requirements</u>	1	Live online				5		
<u>ISO 31000:2018 Implementation</u>	2	Live online				6-7		
<u>ISO 31000:2018 Risk Manager</u>	3	Live online				12-14		
<u>ISO 31000:2018 Advanced Lead Risk Manager</u>	5	Live online				12-16		
<u>ISO 31000:2018 Advanced Lead Risk Manager – Dubai, UAE</u>	5	Classroom	13-17		21-25			
<u>ISO 31000:2018 Advanced Lead Risk Manager - Doha, Qatar</u>	5	Classroom		23-27				
<u>ISO 31000:2018 Advanced Lead Risk Manager - Riyadh, Saudi Arabia</u>	5	Classroom		23-27				
<u>ISO 31000:2018 Lead Auditor (Non-IRCA)</u>	5	Live online					9-13	
<u>ISO 31000:2018 Lead Auditor (Non-IRCA) – Dubai, UAE</u>	5	Classroom				26-30		
<u>ISO 31000:2018 Lead Auditor (Non IRCA) Doha, Qatar</u>	5	Classroom						27-31
<u>Certified Risk Professional (CRisP)</u>	5	Live online					16-20	
<u>Certified Risk Professional (CRisP) – Dubai, UAE</u>	5	Classroom	20-24					
<u>Certified Risk Professional (CRisP) - Doha, Qatar</u>	5	Classroom					29 Nov - 3 Dec	
<u>Certified Risk Professional (CRisP) - Riyadh, Saudi Arabia</u>	5	Classroom			27 Sep - 1 Oct			



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Governance, risk and compliance schedule

SUPPLY CHAIN CONTINUITY	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 22318:2021 Lead Implementer</u>	5	Live online	26-30				16-20	
<u>ISO 22318:2021 Lead Implementer - Dubai, UAE</u>	5	Classroom			14-18			
<u>ISO 22318:2021 Lead Implementer - Doha, Qatar</u>	5	Classroom						
<u>ISO 22318:2021 Lead Implementer - Riyadh, Saudi Arabia</u>	5	Classroom	19-23					20-24

CRISIS MANAGEMENT SYSTEMS	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 22361:2022 Requirements</u>	1	Live online				5-9		
<u>ISO 22361:2022 Lead Implementer</u>	5	Live online				12-16		
<u>ISO 22361:2022 Lead Implementer - Dubai, UAE</u>	5	Classroom						
<u>ISO 22361:2022 Lead Implementer - Doha, Qatar</u>	5	Classroom			13-17			
<u>ISO 22361:2022 Lead Implementer - Riyadh, Saudi Arabia</u>	5	Classroom	26-30				22-26	



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Built environment and construction

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Carbon Management in Buildings and Infrastructure PAS 2080

Learn more about PAS 2080 and help enhance your organization's environmental reputation.

Environmental management ISO 14001

Explore how to operate more sustainably and join the carbon reduction initiative.

Health and safety ISO 45001

Gain the competencies to mitigate occupational and health risks to all stakeholders.

Information security ISO/IEC 27001

Protecting personal records and commercially sensitive information is critical.

Updated!

Building Information Modelling (BIM)

Learn the systems, tools, and techniques to embed best practice BIM. Courses include:

- [BIM ISO 19650 Part 1: Fundamentals](#)
- [BIM ISO 19650 Part 2: Project Delivery](#)
- [BIM ISO 19650 Part 3: Operational Phase](#)
- [BIM ISO 19650 Part 4: Information Exchange](#)
- [BIM ISO 19650 Part 5: Security-mindedness](#)
- [BIM ISO 19650 Part 6: Health and Safety](#)

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[!\[\]\(a8ff699ced33317c53c86f9bf3171905_img.jpg\) Click the courses to learn more](#)

Built environment and construction schedule

BUILDING INFORMATION MODELLING	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>BIM ISO 19650 Part 1: Fundamentals</u>	2	Live online	6-7	10-11	8-9	5-6	9-10	9-10
<u>BIM ISO 19650 Part 2: Project Delivery Phase</u>	1	Live online	13	26	14	12	16	14
<u>BIM ISO 19650 Part 3: Information Management in the Operational Phase</u>	1	Live online	14			20		
<u>BIM ISO 19650 Part 4 Handover Information Exchange</u>	1	Live online	15	27	15	21	17	15
<u>BIM ISO 19650 Part 5: Security and BIM</u>	1	Live online	27		29		23	
<u>BIM ISO 19650 Part 6: Health and Safety</u>	1	Live online	28		30		24	



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Energy management ISO 50001

Establish, implement and maintain an effective Energy Management System.

Environmental management ISO 14001

Drive sustainable growth, stimulate innovation and gain access to new markets.

NEW!

Greenhouse gas (GHGs) ISO 14064

Build the skills needed to deliver against your sustainability goals, with confidence.

Carbon neutrality ISO 14068

Grow the expertise, support, and cooperation of your people to achieve carbon neutrality.

Road to Net Zero

Learn practical strategies for reducing emissions, and how to contribute to net zero.

Quality management ISO 9001

Learn how to establish, implement and maintain a Quality Management System using a range of tools and techniques.

Information security ISO/IEC 27001

Protecting personal records and commercially sensitive information is critical. Explore how we can help you with training and qualifications.

Health and safety ISO 45001

Gain the confidence and competencies to eliminate occupational and health risks to all stakeholders.

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Energy schedule

ENERGY MANAGEMENT	DAYS	DELIVERY	JUL	AUG	SEP	OCT	NOV	DEC
<u>ISO 50001:2018 Requirements on-demand</u>	1	E-Learning						
<u>ISO 50001:2018 Requirements</u>	1	Live online					9	
<u>ISO 50001:2018 Implementation</u>	2	Live online					10-11	
<u>ISO 50001:2018 Internal Auditor</u>	2	Live online					12-13	
<u>ISO 50001:2018 Lead Implementer</u>	5	Live online					16-20	
<u>CQI and IRCA Certified ISO 50001:2018 Lead Auditor</u>	5	Live online					23-27	
<u>CQI and IRCA Certified ISO 50001:2018 Lead Auditor - Dubai, UAE</u>	5	Classroom		17-21				
<u>CQI and IRCA Certified ISO 50001:2018 Lead Auditor - Doha, Qatar</u>	5	Classroom						20-24
<u>CQI and IRCA Certified ISO 50001:2018 Lead Auditor - Riyadh, Saudi Arabia</u>	5	Classroom				18-22		



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Food and retail

For businesses and professionals alike, the food industry of today is a sector of vast opportunity.

Demonstrate your commitment to food safety and standards across the supply chain with our courses and qualifications.



ISO 22000 Food Safety

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

BRCGS Global Standard

Developed with the Standard Managers and in line with new issues of the Global Standards, BRCGS training courses provide delegates with the most up-to-date information.

FSSC 22000 Food Safety

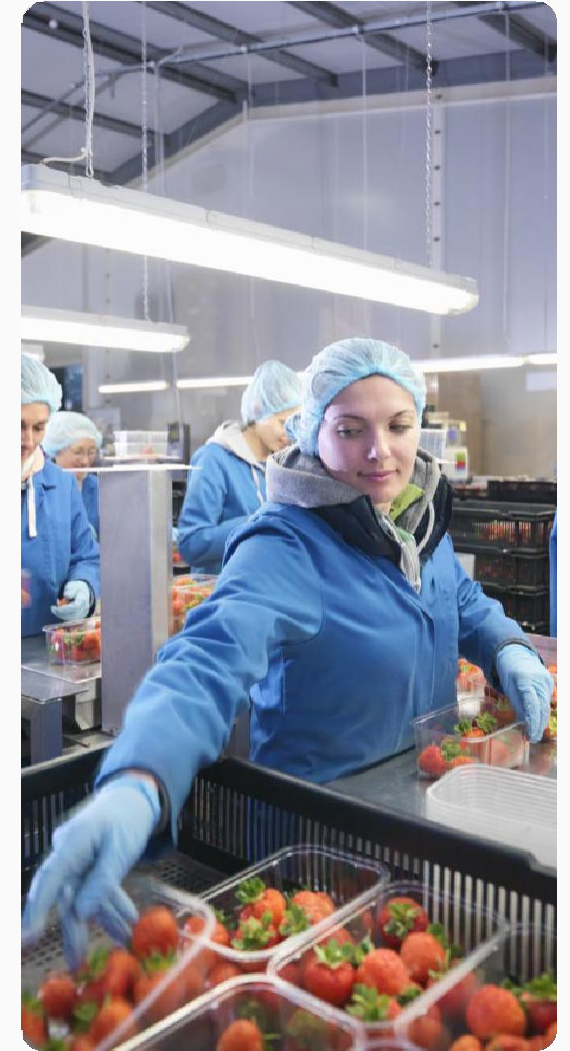
Food Safety System Certification 22000 (FSSC 22000) is a robust, ISO-based, internationally accepted certification scheme for auditing and certification of food safety.

Hazard Analysis Critical Control Points (HACCP)

HACCP is a risk management tool and is primarily used to manage food safety risk, enabling you to identify hazards and implement internationally recognized food safety hazard controls to manage the risks.

Food safety culture

Encouraging the right behaviours and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.



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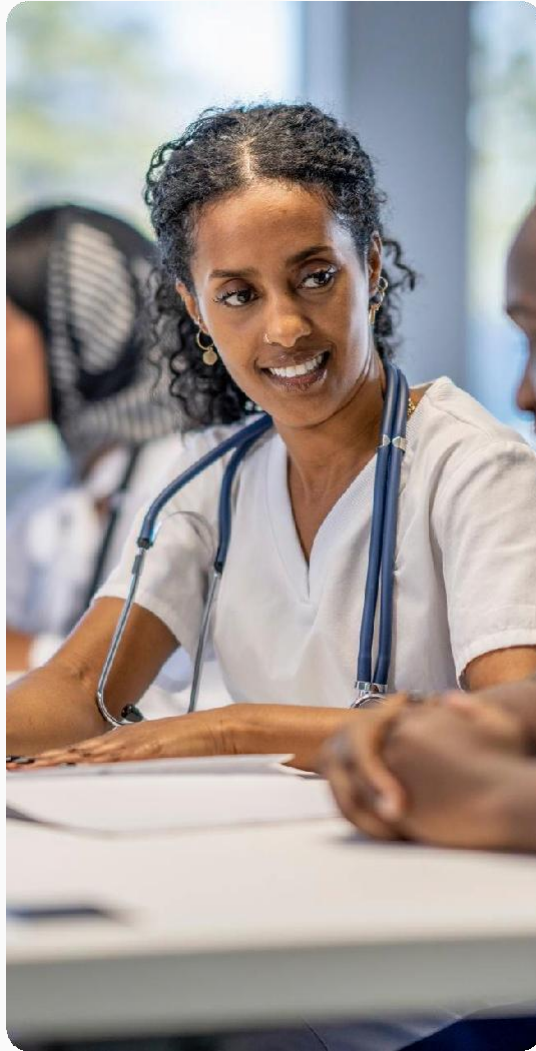
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Healthcare and life sciences

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We are:

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- A UK Approved Body
- An accredited ISO 13485 certification body
- A recognized Auditing Organization under the Medical Device Single Audit Program (MDSAP)
- A globally recognized certification body



Popular

Medical Devices Quality Management ISO 13485

Familiarize yourself with ISO 13485 and understand how to implement it and/or audit your QMS.

CE Marking

- Awareness of the IVDR
- Requirements and implementation of the MDR for CE Marking
- Requirements and implementation of the IVDR for CE Marking
- IVDD to IVDR Transition
- Introduction to Medical Device Software

NEW!

Healthcare Quality Management ISO 7101

Establish a sustainable, high-quality health system and emphasize a people centred approach.

Global market access

- MDSAP Fundamentals and Readiness

Specialist training courses

- EU Medical Device Regulation (MDR) 2017/745 – QMS Auditor
- Clinical Evaluation for Medical Devices
- ISO 14971:2019 Risk Management for Medical Devices: Requirements
- Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods
- Performance evaluation and clinical evidence for In Vitro Diagnostics (IVDs)
- Post Market Surveillance and Vigilance under MDR and IVDR
- Technical documentation for In Vitro Diagnostic Devices (IVDs)
- Technical documentation for the Medical Device Regulation (MDR)

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The power of learning

Investing in learning and development can have a remarkable impact across an organization, driving better performance, continual improvement, and nurturing and retaining top talent.



According to the World Economic Forum, **nearly half (44%) of an individual worker's skills need to be updated.** And that's just for today's jobs, let alone tomorrows.

Source: [Forbes, 2024](#)

7 in 10
say learning improves their **sense of connection** to their organization

Source: [LinkedIn Workplace Learning Report, 2024](#)

People that set career goals engage with learning **4x more** than those that don't

Source: [LinkedIn Workplace Learning Report, 2024](#)

8 in 10

people say **learning adds purpose** to their work

Source: [LinkedIn Workplace Learning Report, 2024](#)

Companies are **17% more** productive when employees get the training they need

Source: [Gallup, 2024](#)

90%

of organizations are concerned about employee retention, and providing **learning is the number one retention strategy**

Source: [LinkedIn Workplace Learning Report, 2024](#)



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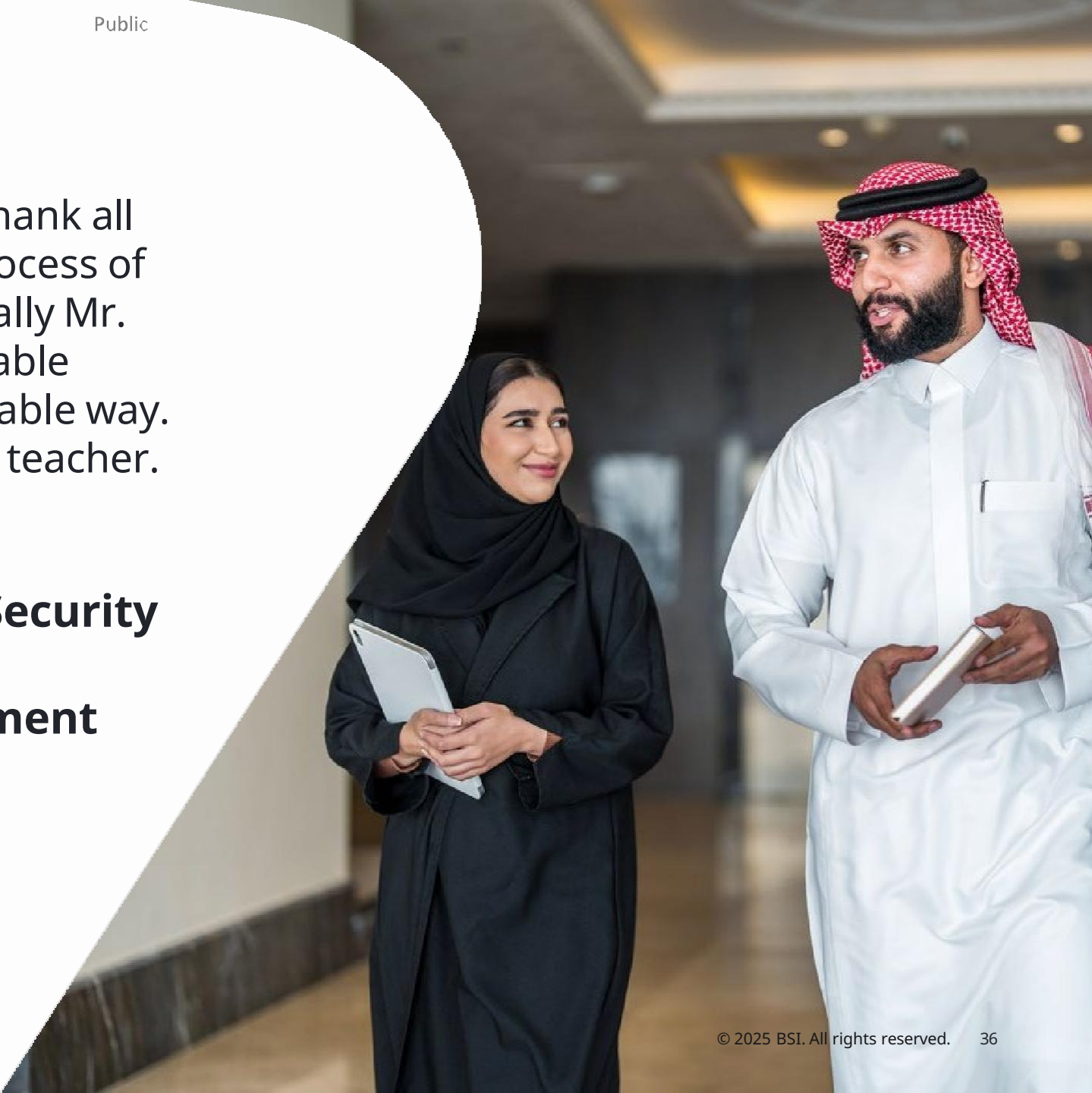
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I would like to take this opportunity to thank all representatives of BSI who made the process of this course smooth and efficient, especially Mr. Lee Allison for providing us with all valuable information in a simple and understandable way. Overall, very nice course and a very nice teacher. Thank you again.”

Mohamed Alsuraihi, Information Security Engineer.
Department of Economic Development



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“

Fantastic course on Risk Management based on ISO 31000:2018 standard with outstanding detail and extremely well explained! With very valuable insights not only about the standard but also about the industry's real-life points of view. Thank you to the tutor and BSI Training Academy team for bringing us such a valuable course!”

Saji Varghese - GCC Services
Mohamed Alsuraihi,

//

I wanted to say a huge thanks for the CRisP course. The tutor's knowledge, enthusiasm, and patience were a credit to both the tutor and BSI. Explanations and examples were made inclusive and easy to understand. Although it was tough going at times, the tutor kept things moving well."

Ty Whitlock, Fire Operations & Safety Manager, Facilities Management - NEOM Operations



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